THE ANGRY BOSS

You are going to hear a boss talking to a female employee he is not satisfied with.

Dialogue I:

For questions 1-7, match the beginnings of the sentences with the correct endings (you just need to fill in the corresponding letters A-F); There is one ending you do not need.

1. At the beginning, the boss says that [ ] A. members of the public regularly.
2. He explains that the employee must [ ] B. concentrate on her own work.
3. He points out that the employee meets [ ] C. that she is unhappy with her job.
4. The employee shouldn’t show [ ] D. that he is unhappy with her job.
5. In the meeting, the boss makes clear [ ] E. some improvement in the employee’s work.
6. The boss wants to see [ ] F. he doesn’t want to discuss who deserved to get the job.
7. The boss understands that [ ] G. it can be depressing not to get promoted.
   H. is still employed.

Dialogue II:

For questions 8-14, complete the gaps with 1-3 words each.

8. The boss says that he will come straight _______ ________________________.
9. The boss wasn’t happy with Michelle being ______ ________________ and a bit ________________ with people.
10. Michelle thinks she has _______________________ __ to be helpful.
11. The job hasn’t been very interesting since Sara got ______________________.
12. The boss says that Michelle’s effort hasn’t ______________________.
13. When the boss mentions that Michelle has been off work for some time, she replies that it certainly is allowed for employees to take ______________________.
14. The boss hopes that Michelle will come back from leave ______________________.

I) 1F 2B 3A 4C 5D 6E 7G
II) 8 to the point 9 uncooperative (and a bit) surly 10 made an effort 11 the promotion/promoted 12 come across 13 leave 14. refreshed